## BEFORE

## THE PUBLIC SERVICE COMMISSION OF

## SOUTH CAROLINA

DOCKET NO. 95-653-E - ORDER NO. 97-60

 $\sqrt{1}$ 

JANUARY 22, 1997

IN RE: Request of Carolina Power & Light Company for a Waiver of Certain Payment Provisions of its Non-Residential Rate Schedules in Order to Provide Consolidated Billing.

) ORDER
) APPROVING
) PETITION
) TO MODIFY
) CONSOLIDATED
) BILLING

) BILLING ) PROGRAM

This matter comes before the Public Service Commission of South Carolina ("the Commission") by way of a Petition filed by Carolina Power & Light Company ("CP&L") in which CP&L seeks approval of a modification to its Consolidated Billing Program ("the Program"). By its Petition, CP&L seeks to limit the availability of the Program to customers that consolidate at least fifteen (15) accounts.

By Commission Order No. 95-836 dated April 6, 1995, the Commission granted a waiver of certain payment provisions which allowed CP&L to implement a billing option for its non-residential customers known as "Consolidated Billing." The Program allowed non-residential customers the ability to consolidate some or all of their individual account bills into a single bill statement.

By its Petition, CP&L states that it has reviewed the results of the Program and that the review indicates that the participants are satisfied with the Program. CP&L also informs the Commission

that it has assessed the cost-effectiveness of the Program to CP&L. CP&L states that while it structures the Program to be revenue neutral to CP&L regarding the use of customer funds, from an administrative expense perspective, CP&L has found that the Program is only cost-effective if it is limited to customers that consolidate fifteen (15) or more accounts. Therefore, CP&L requests Commission approval to make the Program available to CP&L non-residential customers that consolidate fifteen (15) or more accounts. CP&L further advises the Commission that no other changes are being sought or made to the Program.

The Commission Staff also informs the Commission that no existing customer in South Carolina will be impacted negatively by CP&L's requested modification.

Upon consideration of this matter, the Commission believes, and so finds, that the proposed modification to the Program is reasonable and should be approved.

## IT IS THEREFORE ORDERED THAT:

- 1. CP&L's requested modification to its Consolidated Billing Program whereby CP&L seeks to limit the availability of the Program to customers that consolidate at least fifteen (15) accounts is approved.
  - 2. The effective date of the modification shall be the date

<sup>1.</sup> CP&L also informs the Commission that the cost-effectiveness to the customer is not an issue because CP&L schedules the mailing and payment of the consolidated bill in a manner such that the program is, with minor variations, revenue neutral for the customer.

of this Order.

- 3. CP&L shall file an original and ten (10) copies of the approved revised schedule within ten (10) days of receipt of this Order.
- 4. This Order shall remain in full force and effect until further Order of the Commission.

BY ORDER OF THE COMMISSION:

Chairman

ATTEST:

(SEAL)